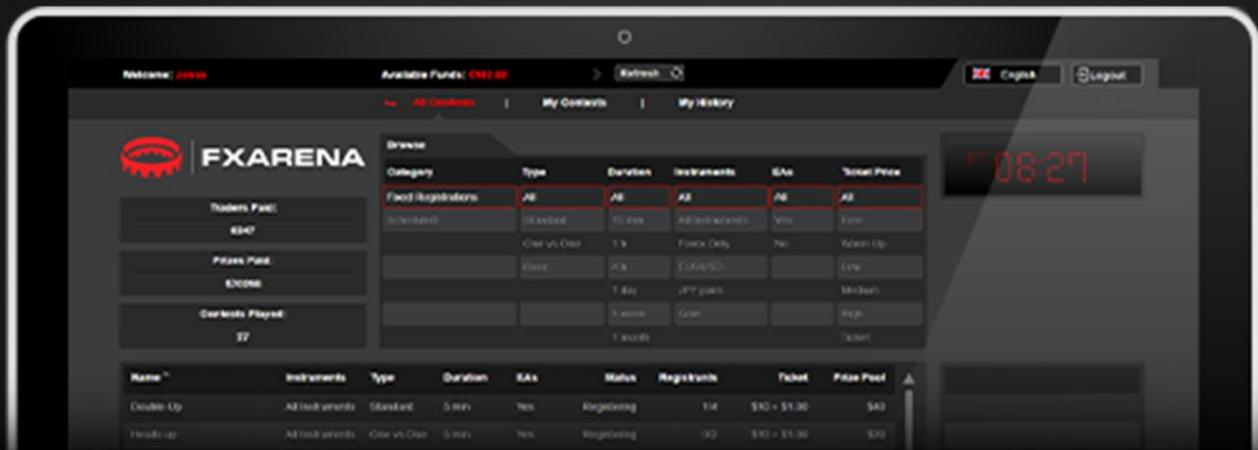


FXARENA



Withdrawal Policy



Withdrawal Policy

Clients who have validated their FXARENA Account by uploading their supporting documents (Proof of Identity & Proof of Residency) are eligible to withdraw funds.

In order to validate their Account, Clients should log in to the secure FXARENA Members Area, and upload their supporting documents there (Proof of Identity & Proof of Residency). Once their Account has been validated, they will be able to withdraw funds from their FXARENA Wallet.

Client Withdrawal Procedure:

1. Log in to the FXARENA Members Area and click on the Withdrawal button.
2. Choose which withdrawal method you prefer, to proceed with the withdrawal.
3. Enter the amount you wish to withdraw and read accept the FXARENA Withdrawal Policy in order to submit the request.
4. The amount you have requested to be withdrawn, will automatically be deducted from your FXARENA Wallet.

In order to protect all parties against fraud and comply with Anguilla Laws & Regulation and related EU regulations, FXARENA will only process withdrawal/refunds back to the source of the original deposit according to the below Withdrawal Policy:

1. Credit/Debit card withdrawals. Withdrawal requests submitted, regardless of chosen withdrawal method, will be processed back to source up to the amount deposited via this method.
2. E-wallet withdrawals. E-wallet refunds/withdrawals will be processed once all Credit/Debit card deposits have been completely refunded.
3. Other Methods. All other methods such as bank wire withdrawals shall be used once deposits made with the above two methods have been completely exhausted.

The FXARENA Back office aims to complete all withdrawal requests 24 working hours, however the deduction of funds from the FXARENA Wallet, will be reflected immediately as a pending withdrawal, once a withdrawal request is submitted.

The Withdrawal Policy described above, is applicable in the case where a Client selects an incorrect withdrawal method.

The currency of the deposit will assign the currency of the withdrawal request. In the case that the deposit currency is different from the withdrawal currency, the transfer amount will be converted at the prevailing exchange rate.